



Frequently Asked Questions

Multi-Factor Authentication Login

As part of the U.S. Treasury's efforts to meet government-wide cybersecurity mandates, FinCEN will implement a multi-factor authentication (MFA) access solution using LOGIN.GOV for the BSA E-Filing System on April 30, 2024. Once implemented, all registered users will be prompted to sign in or create an account with LOGIN.GOV before accessing their BSA E-Filing System account. Please see the following frequently asked questions for more information:

1. What is multi-factor authentication and why is it important?

Multi-factor authentication (MFA) is an electronic security method that requires the user to provide two or more forms of identification to verify their identity to gain access to a device or an application like the BSA E-Filing System. MFA is a core component of a strong identity and access management (IAM) policy and is mandated by Executive Order (EO) 14028 as part of the Federal zero trust architecture (ZTA) strategy (<https://www.whitehouse.gov/wp-content/uploads/2022/01/M-22-09.pdf>). Enforcing the use of MFA decreases the likelihood of a successful cyber-attack.

2. Do I need to create a new account in BSA E-Filing?

No, you do not need to create a new BSA E-Filing account. You may continue to use your existing BSA E-Filing account if the email address (which should be your work email address) you use with your LOGIN.GOV account is the same email address associated with your BSA E-Filing account.

NOTE: If you have an existing LOGIN.GOV account but the associated email address is not the same email address as your BSA E-Filing account, you can add the email address you use for BSA E-Filing to your LOGIN.GOV account: Go directly to LOGIN.GOV and sign into your account > Your account > Email preferences > Add new email). Please remember to use the same email address associated with your BSA E-Filing account when logging into LOGIN.GOV.

3. How do I create a LOGIN.GOV account?

Before you begin, you will need to provide the following information: Work email address, Secure password, and one or more authentication methods (e.g., Face or touch unlock, text/voice message, etc.). Once you have the information available, go to LOGIN.GOV > Create an account and follow the prompts to create your LOGIN.GOV account.

REMINDER: Be sure to use the same email address associated with your BSA E-Filing account when creating/updating your LOGIN.GOV account.

4. Can I use my existing LOGIN.GOV account?

If you already have a LOGIN.GOV account, you may use it when signing into BSA E-Filing if it's the same email address as your BSA E-Filing account. See the NOTE for #2 above regarding your email preferences associated with your LOGIN.GOV account.

5. How do I sign into BSA E-Filing with my LOGIN.GOV account?

- 1) From the BSA E-Filing *home* page, select **Login > Agree and Continue**.
- 2) From the BSA E-Filing *sign in* page, select **Sign in or Create an Account with LOGIN.GOV > LOGIN.GOV**.

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BSA E-Filing System
Financial Crimes Enforcement Network

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Sign in

or [create a Supervisory User account](#)

ATTENTION:
All enrolled users must now use a Login.gov account to sign in to their new or existing BSA E-Filing account.
Click below to sign in with your existing Login.gov account or to create an account with Login.gov.

[Sign in or Create an Account with !\[\]\(4bc17f06788033d9b8b3ff4b2e7856e6_img.jpg\) LOGIN.GOV](#)

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**FINANCIAL CRIMES
ENFORCEMENT NETWORK**

Telephone: 866-272-1310 | E-Mail: fincenappshd@fincen.gov

 **LOGIN.GOV**

 **PIV / CAC**

Who is Login.gov?

Login.gov is a trusted provider specializing in digital identity protection, providing users with secure access to applications.

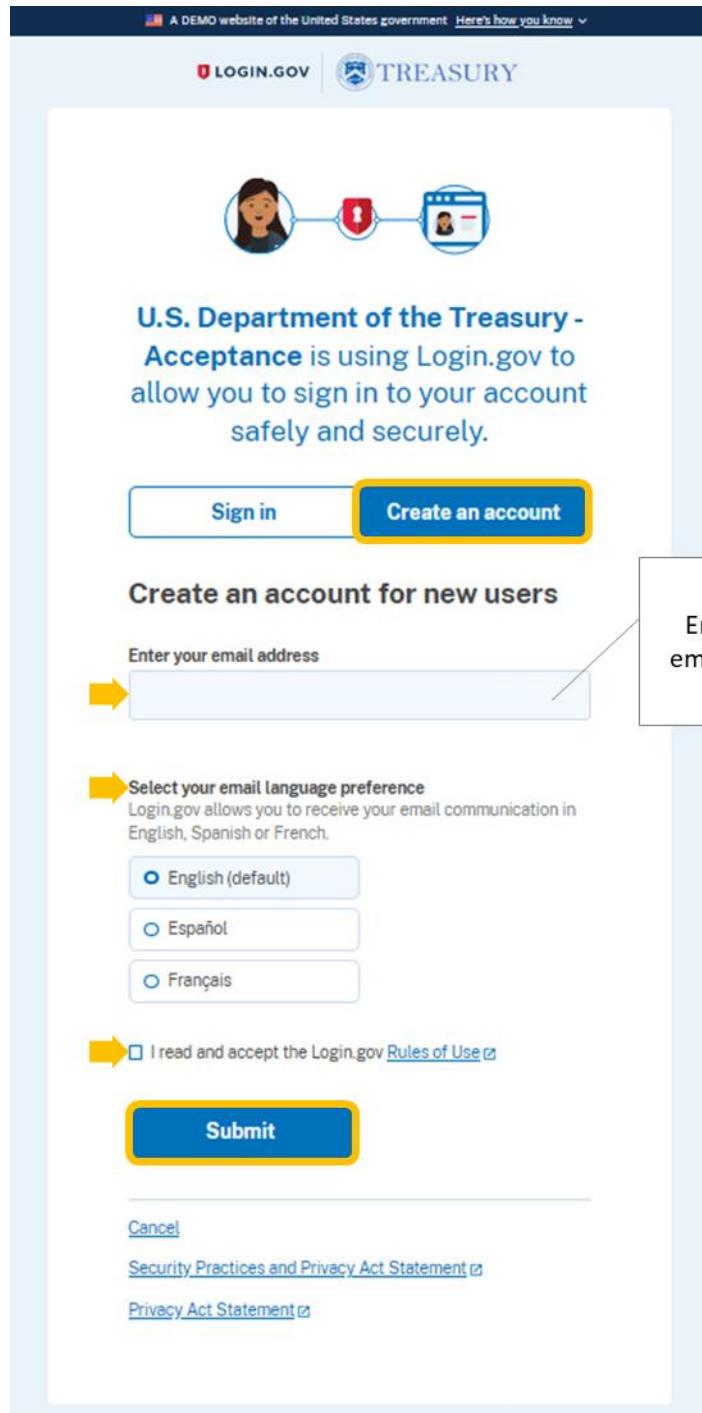
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You have accessed a U.S. Government information system. There is no expectation of privacy in this system and your usage constitutes your understanding and consent to monitoring of your activities on the system. All data contained may be captured and disclosed or used for any lawful government purpose, including use by law enforcement officials as potential evidence of a crime. Unauthorized or improper use of this information system is prohibited and may subject you to disciplinary action, as well as civil and criminal penalties.

3) From the LOGIN.GOV: *sign in for existing user's* page:

- If you do not have a LOGIN.GOV account, select **Create an account** and following the prompts to create your LOGIN.GOV account; otherwise, skip this step.



The screenshot shows the 'Create an account for new users' page of the LOGIN.GOV website. At the top, there is a header with the LOGIN.GOV logo and the U.S. Treasury logo. Below the header, there is a graphic showing a person connected to a lock and a computer screen. The main text on the page reads: 'U.S. Department of the Treasury - Acceptance is using Login.gov to allow you to sign in to your account safely and securely.' There are two buttons: 'Sign in' and 'Create an account', with 'Create an account' being highlighted with a yellow border. Below these buttons, there is a section for creating a new account. It includes a text input field for 'Enter your email address' with a yellow arrow pointing to it, and a note: 'IMPORTANT Ensure this matches the email associated with your BSA E-Filing account'. There is also a section for selecting email language preference with radio buttons for 'English (default)', 'Español', and 'Français'. A note next to the language selection says: 'Select your email language preference Login.gov allows you to receive your email communication in English, Spanish or French.' Below this, there is a checkbox for accepting the 'Rules of Use' with a yellow arrow pointing to it. At the bottom of the form, there is a large blue 'Submit' button. Below the 'Submit' button, there are links for 'Cancel', 'Security Practices and Privacy Act Statement', and 'Privacy Act Statement'.

IMPORTANT: Once your new account is created on LOGIN.GOV, you will need to return to the BSA E-Filing home page and re-initiate the login processing (i.e. start over from step #1 above).

b. If you already have a LOGIN.GOV account enter your **Email address and Password > Sign in.**

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LOGIN.GOV | **TREASURY**

U.S. Department of the Treasury - Acceptance is using Login.gov to allow you to sign in to your account safely and securely.

Sign in **Create an account**

Sign in for existing users

Email address

Password

Show password

Sign in

[Sign in with your government employee ID](#)

[Back to U.S. Department of the Treasury - Acceptance](#)

Forgot your password?

[Security Practices and Privacy Act Statement](#)

[Privacy Act Statement](#)

NOTE: If you aren't sure if you have a LOGIN.GOV account, select **Forgot your password** to verify.

4) After successfully authenticating with your LOGIN.GOV account, you will be redirected to BSA E-Filing and logged in. NOTE: If you have more than one BSA E-Filing account associated with your email address, you will first be presented with the BSA E-Filing *Select your account* page, and then logged in once you make a selection.

6. Who do I contact if I have questions?

Questions about BSA E-Filing should be directed to the BSA E-Filing Help Desk (bsaefiling.fincen.treas.gov > Contact Us). Questions about LOGIN.GOV, including creating a LOGIN.GOV account and logging into LOGIN.GOV, should be directed to the LOGIN.GOV Help Center (LOGIN.GOV > Help center).